

Money Back Offer Claim Form

If within 90 days of purchase you are not completely delighted with your Le Creuset pan we will give you your money back.

Terms and conditions apply, please see below for details or visit www.lecreuset.com.au.



Please write clearly using block capitals

*Full Name

*Address

*Postcode

*Date of purchase

*Where purchased

*Reason for returning pan (for internal statistics only)

*Copy of proof of purchased enclosed (tick box)

*Please provide bank details:

*Account Name:

*BSB No:

*Account No:

*Email Address:

*Contact phone number:

Please tick here if you DO NOT want to receive any communication from Le Creuset about new products and promotions. Details of our privacy policy can be found on <https://www.lecreuset.com.au/privacy/>

*Mandatory Information

Terms and Conditions

- Offer includes qualifying purchases of Le Creuset Cast Iron cookware bought as part of the 90 day Money Back promotion between 1 July 2019 and 31 December 2019.
- All claims must be submitted by 31 March 2020.
- Only purchases made at participating retailers in the promotion are valid.
- Customers who purchase their cookware from Peter's of Kensington must submit their claim form directly to Peter's of Kensington. The participant must allow Le Creuset 28 days for transaction to be processed. Refunds will be made via EFT bank transfer.
- The participant must return the product and claim form with original receipt to Peter's of Kensington.
- It is the responsibility for Peter's of Kensington employees to forward the claim form including receipt to the Le Creuset Account Manager.
- The amount refunded will be the price paid as shown on the returned receipt/proof of purchase.
- Refunds will be made via EFT bank transfer. Please allow up to 28 days for transaction to be processed.
- The Money Back promotion will only be paid in accordance with these Terms and Conditions. By completing the Money Back claim form participants confirm their acceptance of these Terms and Conditions.
- This offer is open to residents of Australia only.
- This offer is not open to employees of Le Creuset, their agents, wholesalers, resellers, retail staff, participating stockists or anyone connected with the promotion.
- Le Creuset reserves the right to disqualify incomplete or illegible applications or claims.
- This promotion does not cover damage from misuse, commercial use, neglect, corrosive or abrasive cleaners or overheating.
- No responsibility will be accepted for submissions which have been lost, are late, are damaged, mis-directed, delayed in the post or insufficiently stamped.
- The decision of Le Creuset in respect of any and all aspects of the promotion will be final and binding.
- Data protection. Details of our privacy policy can be found at <https://www.lecreuset.com.au/privacy/>
- Payment in AUD only accepted.
- This promotion is subject to the laws of Australia.
- This offer does not affect your statutory rights.
- The promoter of this offer is Le Creuset Australia Pty Ltd, Suite 4, Level 4, 601 Pacific Highway, St Leonards NSW 2065.

Offer available on qualifying purchases made between 1 July 2019 and 31 December 2019. Claims must be made by 31 March 2020.

Please return this form with your receipt/proof of purchase and Cast Iron pan to Peter's of Kensington.